



FAQs for Onboarding TCA Ambassadors

About Tech Channel Ambassadors

Tech Channel Ambassadors (TCA) is a Community Interest Company dedicated to helping organisations and individuals achieve their growth aspirations. One of the biggest challenges facing the IT channel today is the impact of severe staff shortages. Our mission is to tackle this issue by inspiring the next generation to explore the wide range of career opportunities within the channel.

1. What is my role as a TCA Ambassador?

As a TCA Ambassador, your role is to raise awareness of the exciting and diverse career paths available in the IT channel. A key part of this is visiting local schools to share your career journey, explain the breadth of opportunities across the channel, and guide students on how to access them. By doing so, you'll help young people consider IT as a rewarding career, while supporting your employer, the channel, and the wider community.

2. How will I be supported in this role?

Before your first school visit, you'll receive step-by-step training and access to our full suite of resources, including training videos, presentation materials, and dedicated support services.

3. Does TCA provide mentoring?

Yes. If you're new to presenting in schools, we can pair you with an experienced TCA Ambassador who will guide you. You'll also have access to online training videos to answer any initial questions. For more details, contact our operations team at **contact@techchannelambassadors.org**.

4. How much does it cost to join TCA?

There is no membership fee. However, as a Community Interest Company, we welcome contributions to support our work.

5. Who can I contact for support or additional questions?

You can reach our team by either emailing directly at **contact@techchannelambassadors.org** or by visiting our website, **www.techchannelambassadors.org**.



6. How do I approach my local school?

We are happy to approach schools based on your location and will co-ordinate visits.

7. How many school visits are expected?

We ask Ambassadors to commit to a minimum of **two school visits per year**.

8. Is there ongoing involvement with the school?

Yes. Ideally, you or your employer will build a lasting relationship with the school, this could include work experience, or other opportunities. We provide support materials to help maintain these partnerships.

9. Will I have direct contact with students outside of school?

No. To ensure safeguarding and protect both Ambassadors and students, all contact will be managed through the school or your organisation's HR department. if there are any exceptional reasons for response to individual pupils you are required to always copy in the responsible staff at the educational establishment and TCA.

10. What are the benefits of being a TCA Ambassador?

As an Ambassador, you'll:

- Gain recognition within your company for supporting strategic goals.
- Experience the personal satisfaction of inspiring future IT professionals.
- Enhance your own career development and public speaking skills.
- Join a network of experienced professionals across the IT channel.

11. What events are coming up?

All future events will be listed on our website: www.techchannelambassadors.org.

12. Can I recommend or recruit others to TCA?

Absolutely! We welcome you to introduce other like-minded professionals to our community.

13. How long does my membership last?

Membership runs annually, and confirmation will be sent via email.